

# ZmartZone IT B.V. Privacy Policy

This privacy policy will explain how ZmartZone IT B.V. uses the personal data we collect from you when you perform digital data exchanges with us.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- What are your data protection rights?
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

## What data do we collect?

ZmartZone IT B.V. collects the following data:

- Personal identification information (Name, email address, phone number).

## How do we collect your data?

You directly provide ZmartZone IT B.V. with most of the data we collect. We collect data and process data when you:

- Engage in sales or support conversations with us and through e-mail, phone or online forum channels.

## How will we use your data?

ZmartZone IT B.V. collects your data so that we can:

- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like.
- Provide answers to any support questions that you may have
- Keep you updated about new software releases and security vulnerabilities found in our software

## How do we store your data?

ZmartZone IT B.V. securely stores your data at Google Workspace.

## What are your data protection rights?

ZmartZone IT B.V. would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

***The right to access*** – You have the right to request ZmartZone IT B.V. for copies of your personal data. We may charge you a small fee for this service.

***The right to rectification*** – You have the right to request that ZmartZone IT B.V. correct any information you believe is inaccurate. You also have the right to request ZmartZone IT B.V. to complete the information you believe is incomplete.

***The right to erasure*** – You have the right to request that ZmartZone IT B.V. erase your personal data, under certain conditions.

***The right to restrict processing*** – You have the right to request that ZmartZone IT B.V. restrict the processing of your personal data, under certain conditions.

***The right to object to processing*** – You have the right to object to ZmartZone IT B.V.'s processing of your personal data, under certain conditions.

***The right to data portability*** – You have the right to request that ZmartZone IT B.V. transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [info@zmartzone.eu](mailto:info@zmartzone.eu)

### **Changes to our privacy policy**

ZmartZone IT B.V. keeps its privacy policy under regular review and places any updates on its website. This privacy policy was last updated on February 15, 2024.

### **How to contact us**

If you have any questions about ZmartZone IT B.V.'s privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [info@zmartzone.eu](mailto:info@zmartzone.eu)

### **How to contact the appropriate authority**

Should you wish to report a complaint or if you feel that ZmartZone IT B.V. has not addressed your concern in a satisfactory manner, you may contact the Dutch Personal Data Authority (Autoriteit Persoonsgegevens).

***Phone:***

+31 88 1805 255

***Address:***

Dutch Personal Data Authority

PO Box 93374

2509 AJ The Hague